



RETAIL

Drought Relief Application Form

Applicant Details

Account Name:			
Address:			
Telephone:		Mobile:	
Email:			

Details of Drought Declaration

Please list the names of the relevant Shire and/or Councils:

Has the Shire/Council been drought declared? Yes No

If No, please attach a full copy of the Individual Drought Property (IDP) declaration to this application form ensuring all pages are attached.

Requested Relief

Please tick all that apply:

Waiving of Fixed Components of Electricity Charges - Part 6 (A)

Please list the account number/s, NMI numbers, meter number/s and corresponding tariff/s that are used primarily to supply water pumping equipment for farm or irrigation purposes:

Account Number	NMI Number	Meter Number	Tariff

NOTE: Eligible customers using tariffs other than Tariff 62, Tariff 65 and Tariff 66, must provide on request a statutory declaration stating that the connection is being used primarily for pumping water for farm or irrigation purposes.

Deferral of Payment - Part 6 (B)

Please list the account numbers on which Deferral of Payment is sought, for accounts that register consumption for the purposes of farming premises:

Account Numbers	NMI Numbers



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Tariff Options

Would you like to change tariffs?

All available tariffs can be viewed at ergon.com.au

Yes No

If Yes, what tariff would you like to change to?

Please list the NMI numbers, pump size if known and new tariff:

NMI Number:	Pump Size (if Known):	New Tariff:

IMPORTANT INFORMATION:

If you have requested us to change your tariff for the duration of the drought declaration period please be advised that once the drought declaration is lifted for your individual property or Shire/Council, Ergon Energy Retail will return your account to the previous tariff in place unless directed otherwise by you.

Account Signatory

I confirm that:

- I am the farmer of a property which is individually drought declared or within a drought declared area;
- I have no water to pump or severely restricted access to water; and
- The information provided in this form is complete and correct.

Name:			
Signature:		Date:	/ /
Date of Birth or Position (if applying on behalf of a Company):		/	/

Instructions for Completing this Application Form

- Check all sections of the Application Form have been completed.
- If your application is for an Individually Drought Declared Property please attached a full copy of the Individual Drought Property (IDP) declaration to this application form, ensuring all pages are attached.
- On assessment of this application, Ergon Energy Queensland may require additional supporting documentation to be supplied:
 - (a) A Statutory Declaration stating that the identified accounts and tariffs are used to primarily supply water pumping equipment for farming or irrigation purposes.

For assistance with completing this Application Form call **1800 185 750**.

How to lodge a Completed Application Form

Email:	customerservice@ergon.com.au	Mail:	Attn: Drought Relief Officer Ergon Energy PO Box 308 Rockhampton QLD 4700
Fax:	07 4922 7562		

Privacy Notice

Ergon Energy is collecting your personal information on this form for the purpose of assessing your application for relief from Daily Supply Charges where a Drought Declaration is in force. If you do not provide all of the information requested we may not be able to assess your application. Your personal information will not be passed on to third parties without your consent, unless authorised or required by law. If you wish to access your personal information or make a complaint about a breach of your privacy, please contact the Privacy Officer on **13 10 46**, privacy@ergon.com.au or visit our Privacy Statement at www.ergon.com.au.