



# Introducing Pumacard

Born to roam



[pumacard.com.au](http://pumacard.com.au)



# Welcome to Pumacard

Get ready to enjoy one card that's accepted Australia wide and ready to go.

## A new breed of fuel card

- ▶ Large network of 400+ Puma service stations
- ▶ Accepted at over 90% of all service stations across Australia (WEX Motorpass merchants)
- ▶ Online card management and reporting
- ▶ Full range of security options and card restrictions
- ▶ Low fees
- ▶ Apply online

[pumacard.com.au](http://pumacard.com.au)  
1300 723 706



# The right card for your business

We have two options to help you get the card that's right for your business. Our Pumacard provides the ultimate coverage allowing access to all Puma merchants, as well as being welcome wherever WEX Motorpass cards are accepted, which covers over 90% of all service stations in Australia.

Pumacard Direct ensures that your discount eligibility and fees are tightly controlled, with these cards only accepted at Pumacard merchants.

You can have a mix of these cards across your account - choose the card that suits best.

	Pumacard (open loop)	Pumacard Direct
Accepted at all Puma locations	✓	✓
Accepted at all WEX Motorpass locations	✓	
Accepted at non-fuel retailers shown in the back of this brochure	✓	
Security options and card restrictions	✓	✓
Online card management and reporting	✓	✓
No transaction fees		✓
Apply online	✓	✓
Discounts apply*	✓	✓

\*As per Pumacard agreement for qualified volumes.

## A fuel network that reaches far and wide

If you fill up at one of our 400+ Puma service stations around the country, you'll enjoy no transaction fees and plenty of benefits. You can also use your Pumacard at all WEX Motorpass merchants, which covers over 90% of all fuel outlets – that's more than 5,800 service stations across the country. So wherever you're going, it's nice to know you'll be able to refuel en route.

Purchases aren't just restricted to fuel. You can pay for tyres, servicing, repairs and maintenance, car parking, accommodation, taxis and more. Whatever you need, just pull out your Pumacard and you'll soon be on your way.

## Protecting your business

With Pumacard, you have the flexibility of choosing different purchasing options for your drivers or vehicles.

Whether you allow some drivers to only purchase fuel and oil, or let others make shop purchases - it's up to you. All cards can be PIN enabled.

Pumacard also gives you access to Velocity Transaction Controls, a real-time fraud protection tool that lets you set specific limits on exactly how and when your cards are used. For example, you can define how many times a day a card can be used, or even how many litres can be pumped per month.

## Stay on the move with the Puma Fuel Locator

Puma Energy offer a range of features to help you manage your accounts on the move.

With our new Puma Fuel Locator app, you can now find your nearest Puma service station anytime, anywhere. You will also find the range of fuels, services and facilities available at each site.

In addition, our partnership with WEX Motorpass means you can check your balance and transactions, and even top up your Pumacard account via credit card. Just download the WEX Motorpass mobile app.

**Find your nearest Puma service station with the Puma Fuel Locator app.**



# Two cards that are made to measure

At Puma we offer two different versions of cards - tailored specifically to your needs and cash flow. These cards can be configured in any of the following three ways:

## 1. Driver and Registration Card

This card has both driver and registration details embossed on it so only the driver in the given vehicle should use the card. There is the option to have a signature panel on the back, which must be signed upon receipt.

## 2. Driver Only Card

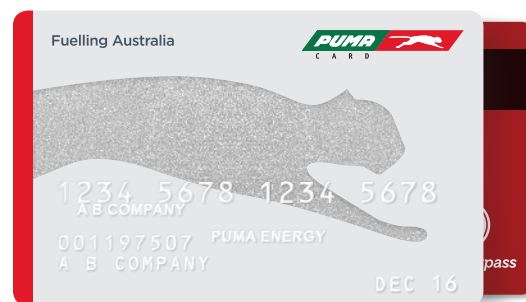
This card will have a nominated cardholder/driver with that person's name embossed on it. Only the nominated driver should use this card. This card can also have a signature panel added to the back, which must be signed upon receipt.

## 3. Vehicle Details Card

A card specific to a vehicle's registration, make, model and colour or its registration number. The vehicle details will be printed on the card, so anyone driving the vehicle has access to it.

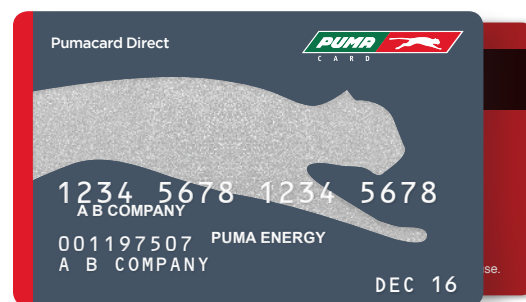
Should you want to change your card in the future, just contact us and we'll find the best card combination to suit you.

## Pumacard (open loop)



The ultimate in fuel cards, with all the benefits of our Pumacard Direct card (below) plus the convenience of access to the WEX Motorpass network - which covers over 90% of all service stations in Australia. Your Pumacard can also be used at a number of other merchants shown at the back of this brochure, where some attractive discounts are available.

## Pumacard Direct



Pumacard Direct is great for companies who want to confine usage of their cards to those sites where discounts may apply if you meet certain volume criteria and attract zero transaction fees. These cards are only accepted at Pumacard merchants. Please visit [pumacard.com.au](http://pumacard.com.au) for a listing of these sites.

## Manage your account online

Managing your fuel expenses 24/7 has never been easier or quicker. By logging into our Pumacard customer portal you can:

- ✓ View and export your transactions
- ✓ Order, cancel and modify cards
- ✓ Set card and account controls
- ✓ Set and reset card PINs
- ✓ Monitor and manage your credit limit



Your login details will be sent to you after your account has been approved, and a guide to using the portal will be sent with your initial cards.

Visit [pumacard.com.au](http://pumacard.com.au) to find out more.

## Accounting made easy

Your Pumacard allows you to consolidate your fuel, servicing, maintenance and repairs, car parking, roadside response, taxi and accommodation expenses into one simple monthly statement.

We'll send your statement via email in Adobe Acrobat (.pdf) or text (.txt) format so you can easily save your records.

We also offer Quarterly Activity Reports and Annual Activity Reports as extra services to help you keep on top of your finances. Just give us call if you'd like to hear more.

## Here to help

If you have any queries, head to the 'Frequently Asked Questions' section on [pumacard.com.au](http://pumacard.com.au). If you'd like to speak with someone, just give one of our dedicated Australian-based Customer Service Team a call on **1300 723 706** or email [pumacard.au@pumaenergy.com](mailto:pumacard.au@pumaenergy.com).

To apply for Pumacard simply fill out the form attached to this brochure.

## More than just fuel

At Puma we're here to help you on and off the road. That's why Pumacard has off-road benefits too. It's all to make sure we've got every aspect of your journey covered. Note that Pumacard Direct cannot be used at these stores.

### Accommodation



### Taxis



### Car Parking



### Auto Retailers



### Repairs & Maintenance



### Tyres



Visit [pumacard.com.au](http://pumacard.com.au) to learn more about the available offers and to locate your local store.

## Premium Fuel Range

# *pumamax*

**PREMIUM FUEL**

We've teamed with industry experts to formulate Pumamax premium fuels to meet the needs of exacting motorists.

# *pumamax*

**98**

Premium quality, octane enriched, unleaded fuel  
Helps provide optimal fuel economy  
Helps maximise engine power and efficiency



# *pumamax*

**95**

Premium quality unleaded fuel  
Delivers enhanced engine performance  
Minimum requirement for many imported vehicles



# *pumamax*

**PREMIUM DIESEL**

Premium quality diesel fuel  
Cetane enhanced for smoother performance  
Formulated to restore and maintain optimal engine efficiency





Pumacard is proudly in partnership  
with WEX Motorpass.

[pumacard.com.au](http://pumacard.com.au)

For any further enquiries call us on  
**1300 723 706** or email us at  
[pumacard.au@pumaenergy.com](mailto:pumacard.au@pumaenergy.com)

WEX Australia Pty Ltd ABN 68 005 970 570







C A R D



## Application form

Please return completed applications to:  
Pumacard, Reply Paid 5342 Melbourne VIC 8060  
or email to [pumacard.au@pumaenergy.com](mailto:pumacard.au@pumaenergy.com)  
Application enquiries: 1300 234 279 Fax: (03) 9274 9170  
Sales enquiries: 1300 723 706

### OFFICE USE ONLY

CHANNEL: \_\_\_\_\_

REPCODE: \_\_\_\_\_ LEAD SOURCE: \_\_\_\_\_

### Account details (All applicants to complete relevant sections)

Company  Partnership  Sole Trader

Incorporated Club/Association  Other: \_\_\_\_\_

Registered Company Name (in full):  
\_\_\_\_\_

Company ABN: \_\_\_\_\_ Company ACN: \_\_\_\_\_

Trustee (if applicable):  
\_\_\_\_\_

Business trading name (in full):  
\_\_\_\_\_

Trading address:  
\_\_\_\_\_  
\_\_\_\_\_

Postal address:  As above  
\_\_\_\_\_  
\_\_\_\_\_

Contact name: \_\_\_\_\_ Position: \_\_\_\_\_

Landline: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email:  
\_\_\_\_\_

Type of business / industry:  
\_\_\_\_\_

Date business commenced, if under 3 years, details of owner's/director's previous experience:  
\_\_\_\_\_

Registered for GST?  Yes  No PROMO CODE: \_\_\_\_\_  
(if applicable)

Please choose a password for telephone verification:  
\_\_\_\_\_  
\_\_\_\_\_

### Credit limit requested

Please calculate the **total** amount required for all cards on your account per seven week period.

Example: 3 cards x \$200 each per week = \$600  
\$600 x 7 weeks = \$4,200 Total Credit.

Fuel & oil \_\_\_\_\_ Other purchases\* \_\_\_\_\_ Total credit limit requested \_\_\_\_\_  
\$ \_\_\_\_\_ + \$ \_\_\_\_\_ = \$ \_\_\_\_\_

\*Remember to include any additional purchases, such as tyres, service or repairs.

### References (To be completed by all business applicants including Sole Traders)

Name of external accountant: \_\_\_\_\_ Phone: \_\_\_\_\_

Trade reference 1: \_\_\_\_\_ Phone: \_\_\_\_\_

Trade reference 2: \_\_\_\_\_ Phone: \_\_\_\_\_

### Payment options

OPTION 1 - Direct Debit billed  Weekly  Fortnightly  Monthly

### Request authority to debit the account named below to pay WEX

Surname or company: \_\_\_\_\_ Given names or ABN/ARBN: \_\_\_\_\_

We request and authorise WEX (Direct User Identification Number 028424) to arrange, through its own financial institution, for any amount WEX may debit or charge us from time to time to be debited through the Bulk Electronic Clearing System from an account held at the financial institution identified below and paid to WEX, subject to the terms and conditions of the Direct Debit Request Service Agreement.

### Insert the name and address of the financial institution at which the account is held

Financial institution name:  
\_\_\_\_\_

Address:  
\_\_\_\_\_  
\_\_\_\_\_

### Insert details of account to be debited

Account name:  
\_\_\_\_\_

BSB: \_\_\_\_\_ Account number: \_\_\_\_\_

### Acknowledgement

By signing this Direct Debit Request you acknowledge having read and understood the terms and conditions governing the debit arrangements between you and us as set out in this Request and in this Direct Debit Request Service Agreement. Debit Payments will be made fourteen days after the issue of a billing advice.

### Before signing, read the Direct Debit Request Service Agreement below^

(For a company, sign and print full name and capacity for signing)

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

X

Full name: \_\_\_\_\_ Title (e.g. Director): \_\_\_\_\_

Address:  
\_\_\_\_\_  
\_\_\_\_\_

OPTION 2 - Payment by Credit Card billed  Weekly  Fortnightly  Monthly

I/We authorise WEX to debit on an ongoing basis the credit card detailed below with the balance due in accordance with the Terms and Conditions of Account. (Please note, a billing administration fee of 1.3% applies to all Visa & Mastercard payments, and 2.1% to all AMEX payments)

Name on the card:  
\_\_\_\_\_

Credit card number:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

VISA  MASTERCARD  AMEX

Expiry Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

X

OPTION 3 - Payment on Statement

Please send a statement for payment

**FEES** The following fees are charged per card, monthly:

**Total Fee**  
\$2.50 (ex GST)



Statements will be sent electronically to your nominated email address.



Please send me paper statements: a fee of \$3.95 per statement applies.

**Direct Debit Request Service Agreement** This agreement sets out the terms on which you have authorised WEX to arrange for amounts owing to WEX to be debited from your account at your financial institution. 1. Debiting arrangements - Our ('WEX') obligations to you: The details of your debiting arrangement are shown in your Direct Debit Request (DDR). By you signing the DDR, you authorise us to debit the amounts that become payable to us from your account at the financial institution written on your DDR. We will only arrange for funds to be debited from your account if we have sent to the address stated on the DDR a billing advice specifying the amount payable by you to us and when it is due. If a debit date falls on a day which is not a business day, the debit will be made on the next business day. We will keep your direct debit records and account details confidential, except where the disclosure of certain information is required by law or is necessary for the purposes of this agreement. We may vary any details of this agreement at any time after giving you 14 days written notice. 2. Your rights - You can discuss, and in some instances change, arrangements under the DDR by phoning us on 1300 234 279. If you wish to stop, defer or cancel the payments under the DDR, you must notify us in writing at least 3 business days before the next debit date. If you consider that there has been an error in debiting your account, you should call us on 1300 234 279 in the first instance. If we cannot resolve the matter, you can still refer it to your financial institution. 3. Your responsibilities - It is your responsibility to: • ensure that your financial institution accepts direct debits on your nominated account (direct debiting may not be available on all accounts); • ensure that there are sufficient funds in your nominated account by the due date to enable debits to be made by us. If debiting is unsuccessful due to insufficient funds, we reserve the right to re-draw at such times as we determine and you may be charged a fee by us and your financial institution; • ensure that your account details on your DDR are correct and that the authority given to us to debit your nominated account is consistent with the account authority or signing instructions held by your financial institution for that account; • advise us if your nominated account is transferred, closed or any other account details change; • arrange a suitable payment method if your debiting arrangements are cancelled; and • ensure that any goods and services tax on a supply made in connection with this agreement incurred by us is payable by you.



# Vehicle management system

Name to appear on all cards (max. 26 characters):

Please choose the card option that best suits your needs and provide details for all cards required for that option.

You may choose more than one option if required. Please contact us if you need extra cards.

PIN authorisation required for ALL cards - PIN must be set prior to use

PIN authorisation required for SOME cards - select cards below

PIN authorisation NOT required

Odometer readings required when purchasing fuel

Please note: This option is not available with 'Driver Only' cards and this facility may not be available at all fuel sites.

OPEN-LOOP/DIRECT

Total number of cards required:

Card controls	All products	All vehicle expenses	Fuel & oil only
Code	ALL	A/V	F/O
Customised restrictions are available on request.			

CARD TYPE

P	D	D&V	D	V
PUMACARD OPEN-LOOP	PUMACARD DIRECT	DRIVER & VEHICLE Driver's Name & Vehicle description, sig strip required	DRIVER ONLY Driver's Name only, sig strip required	VEHICLE DETAILS Vehicle make, model & registration no sig strip required

Driver's name (up to 20 characters)	Vehicle registration (up to 8 characters)	Vehicle make (up to 15 characters)	Vehicle model (up to 12 characters)	Open-loop or direct	Card controls	Card type	Cost centre code	Cost centre description	PIN required
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**Acknowledgements and Privacy Act Authorisations** Please call 1300 234 279 or visit [www.pumacard.com.au](http://www.pumacard.com.au) for a full set of Terms and Conditions of Account which govern the use of the account and Pumacards. Please read this section carefully and sign the declaration at the end of the section. Acknowledgements Definitions Except for the purpose of the declarations, the following definitions apply throughout the application form: you or your means the applicant or applicants named in this application. Us or we means WEX Australia Pty Ltd. By making this application, you: 1. request and authorise us to open an account in your name and to issue Pumacard/s for use on the account to such persons as you have requested; 2. acknowledge that we may approve the application and make an offer to you to provide an account to you on the terms and conditions set out in the Pumacard Terms and Conditions of Account (which will be supplied to you when an account is opened) by opening an account in your name; 3. acknowledge that by signing the application form, signing a Pumacard, or using, or attempting to use a Pumacard (whether by you or any other person authorised by you) you will be taken as having unconditionally accepted the Pumacard Terms and Conditions of Account as governing the use and operation of your account and any and all Pumacards issued by us for use on the account; 4. agree to provide a copy of the Pumacard Terms and Conditions of Account (as in force from time to time) to any person authorised by you from time to time to use a Pumacard; 5. represent and warrant that the information provided in this application is true, correct and complete and you authorise us to check that information; 6. acknowledge that we rely on this information to consider your application; 7. authorise us to bill the account for monthly fees (as set out in the Pumacard Terms and Conditions of Account) which are subject to variation from time to time by notice to you in writing; and 8. authorise us to contact your bank, financial controller or accountant, trade references, contractors and landlord to verify and obtain details pertaining to this application. Privacy Act Authorisations By making this application you are providing personal information to enable us to assess your application for a Pumacard. Without this information, we may not be able to process your application. By submitting this application you agree that, subject to the Privacy Act 1988, for the primary purpose of assessing your application and administering the Pumacard arrangements, we may: 1. give to a credit reporting agency personal information about you contained in the application or otherwise acquired by us and which is permitted to be kept on a credit information file; 2. obtain a consumer credit report containing information about you from a credit reporting agency for the purpose of assessing your application or for the purpose of collecting overdue payments relating to commercial credit provided by us to you; 3. exchange information about you with any credit providers named in this application or named in a consumer credit report issued by a credit reporting agency; 3.1 to assess an application for credit by you; 3.2 to notify other credit providers of a default by you; 3.3 to exchange information with other credit providers as to the status of your account where you are in default with other credit providers; or 3.4 to assess your credit worthiness; and you understand that the information exchanged can include anything about your credit worthiness, credit standing, credit history or credit capacity that credit providers are allowed to exchange under the Privacy Act 1988; 4. produce this application or a reproduction of it as evidence of this application for Pumacards and of the Acknowledgements; 5. use your personal information for additional purposes including planning, product development, partner offers and research; 6. provide you with, or arrange for a partner to provide you with, marketing information including special offers for cardholders (if you do not wish to receive any marketing offers, please call us on 1300 234 279); 7. disclose personal information about you and your use of the Pumacard to Puma Energy Australia Pty Ltd; We acknowledge that you may, without charge, request a copy of any personal information about you held by us by writing to us at WEX Australia Pty Ltd GPO Box 5342 Melbourne VIC 3001. You can obtain more information about how we collect, store, use and disclose personal information by accessing our Information, Privacy and Data Security Statement on our website at [www.pumacard.com.au](http://www.pumacard.com.au)

I/We are duly authorised to sign on behalf of the applicant.

SOLE TRADER - Full details for one signatory required

PARTNERSHIPS - Full details and two signatures required

ALL OTHER ENTITIES - Name, position, signature and date only

Name (Printed):	
Position:	
Date of Birth:	
Driver's Licence Number:	
Signature:	Date:

Name (Printed):	
Position:	
Date of Birth:	
Driver's Licence Number:	
Signature:	Date:

