

24 May 2019

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**Welcome to your weekly overview of key QSL news and information.**

### **QSL Direct Update**

Growers using our QSL Direct portal may have noticed some slight changes to the appearance of the sign-in pages. These changes are part of a system upgrade and do not alter the key steps of the sign-in process in any way.

### **Marketing nomination query - Mackay growers**

QSL has received a number of queries from Mackay growers concerned by the GEI Sugar Marketing Nomination incorporated into the paperwork provided by their miller for their current CSA amendment. Please note that you are under no obligation to make or change your marketing nomination in order to sign off on the CSA amendment, and can leave this section of the paperwork blank if you choose. While marketing nominations have closed for the 2019 Season, QSL is now accepting nominations for 2020, 2021 & 2022 Seasons. Contact your local office on **4967 4618** for details, or click the link below for the nomination form.

## GEI Sugar Marketing Nomination Form - Mackay district growers

### **Deferred Payments available**

Growers using QSL Direct who wish to delay their initial Advances payments for the 2019 Season to July and the new financial year may wish to consider nominating for QSL's Deferred Payment Scheme. Nominations for this scheme close seven (7) calendar days prior to your first delivery and some exclusions apply.

[Click here for details.](#)



### **First Fire tickets up for grabs**

QSL is offering 3 of our Burdekin growers the chance to bring a friend and be our guests in the hospitality marquee at Thursday's Sweet Days, Hot Nights **First Fire** event in Home Hill.

[Click here to go into the draw.](#)

### **Account security & scammers**

QSL has been advised that a grower recently received a phone call from someone claiming to be from QSL and seeking details of the grower's QSL Direct account. It is believed the caller was a phone scammer, fishing for

information. Please note that QSL representatives **will never call you asking for your account log-in, password or bank account details**. If at any time you believe you have been contacted by someone who may not be a true representative of QSL, please check with your local QSL office, or call the QSL Direct Helpline on **1800 870 756**.

### **Plane Creek office closure**

QSL's Sarina office will be closed next week while Plane Creek Grower Relationship Officer Kathy Zanco is on annual leave. For support during this period, please contact our Mackay office on **4967 4618** or the QSL Direct Helpline **0418 978 120**.

### **Proserpine office hours**

Our Proserpine office will be open the following hours next week:

- Tuesday: 9am to 3pm
- Wednesday: 9.30am - 3pm
- Friday: 9.30am - 3pm

For assistance outside these hours, please call our Mackay office on **4967 4618** or the QSL Direct helpline on **0418 978 120**.

### **Current indicative pool prices**

To access our latest indicative 2018-Season pool prices and the Shared Pool applicable to your milling district, please click on the relevant link below:

[Bundaberg Sugar milling districts](#)

[Isis Central Sugar Mill milling districts](#)

[Mackay Sugar milling districts](#)

[MSF Sugar milling districts](#)

[Tully Sugar milling districts](#)

[Wilmar milling districts](#)

## Market Snapshot

Sugar prices struggled to trade above 12c/lb last week, with the July19 ICE 11 contract making its high on Wednesday at 12.06c/lb and its low on Friday at 11.43 /lb, closing the period at 11.55c/lb. There are plenty of questions about the fundamentals, but not enough answers to move prices higher just yet.

[Click here to read our full Market Update](#)

## Today's sugar prices

[Click here to read our latest Daily Market Snapshot](#)

### YOUR QSL GROWER SERVICES TEAM

<b>Far North Queensland</b>	<b>Herbert River &amp; Burdekin</b>	<b>Herbert River</b>		<b>Mackay &amp; Proserpine</b>
				
<b>Daniel Messina</b> P 0429 660 238 E daniel.messina@qsl.com.au	<b>Gregory Watson</b> P 0411 230 800 E gregory.watson@qsl.com.au	<b>Jonathan Pavetto</b> P 0428 664 057 E jonathan.pavetto@qsl.com.au	<b>James Formosa</b> P 0447 062 213 E james.formosa@qsl.com.au	<b>Sonia Ball</b> P 0418 978 120 E sonia.ball@qsl.com.au
<b>Burdekin</b>		<b>Plane Creek</b>	<b>Central &amp; Southern Region</b>	
				<b>QSL Direct Helpline</b> P 1800 870 756
<b>Rebecca Love</b> P 0429 054 330 E rebecca.love@qsl.com.au	<b>Kristen Paterson</b> P 0438 470 235 E kristen.paterson@qsl.com.au	<b>Kathy Zanco</b> P 0437 645 342 E kathy.zanco@qsl.com.au	<b>Cathy Kelly</b> P 0409 285 074 E cathy.kelly@qsl.com.au	

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